

INTRASTATE TELECOMMUNICATIONS SERVICES
OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY PHOENIX NETWORK, INC.

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

for

Qwest Communications Corporation

This tariff contains the
rules, regulations, descriptions and rates
applicable to the furnishing of intercity telecommunications services
offered by
Qwest Communications Corporation
within the State of Kentucky.

Information concerning the operating procedures can be obtained from:

Carol P. Kuhnnow
Regional Director, Policy and Law
4250 North Fairfax Drive
Arlington, Virginia 22203

NOTES:

1. This tariff replaces and cancels Phoenix Network, Inc.'s Kentucky P.S.C No. 1.
2. All customers subscribing to services under this tariff, Qwest Communications Corporation (QCC) P.S.C Kentucky No. 3, for service prior to DATE, were formerly provided services under the Phoenix Network, Inc.'s Kentucky P.S.C No. 1.
3. Services, rates, terms and conditions contained in this tariff are "grandfathered" and exist only to the extent necessary to describe the services, rates, terms and conditions for customers who subscribed to service under Phoenix Network, Inc.'s Kentucky P.S.C No. 1 prior to DATE.

Those customers who subscribed to service under a term agreement offered in the Phoenix Network, Inc.'s Kentucky P.S.C No. 1 and who wish to renew their service agreement with Qwest Communications Corporation upon termination of their service period, may do so only under Qwest Communications Corporation P.S.C Kentucky No. 1, and only if the same service, rates, terms and conditions are available under that tariff.

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BY: *Stephan O. Bell*
SECRETARY OF THE COMMISSION

INTRASTATE TELECOMMUNICATIONS SERVICES
OBsolete PRODUCTS AND SERVICES FORMERLY OFFERED BY PHOENIX NETWORK, INC.

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INTRASTATE TELECOMMUNICATIONS SERVICES
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PRELIMINARY STATEMENT

This tariff contains all effective rates and rules for interLATA intrastate services together with information relating to, and applicable to QCC Network, Inc.

QCC Network, Inc. provides telecommunications services between Kentucky subscribers and other termination points within the United States. Note: this tariff applies only to communications between origination points in Kentucky and termination points in Kentucky. Contact the Carrier for information regarding rates and rules applicable to interstate services.

SYMBOLS USED IN THIS TARIFF

- (C) To signify changed regulations.
- (D) To signify discontinued or deleted material.
- (I) To signify a change resulting in an increase to a customer's bill.
- (L) To signify material relocated from or to another location in the tariff.
- (N) To signify new material.
- (R) To signify a change resulting in a reduction to a customer's bill.
- (T) To signify change in text but not change in rate or charge.

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SECTION 1 - RULES AND REGULATIONS

1.1 Definitions

Carrier: QCC Network, Inc.

Day; Daytime: Denotes 8:00 a.m. to 4:59 p.m. local time at the originating terminal on Monday through Friday, excluding national holidays.

Evenings: Denotes 5:00 p.m. to 10:59 p.m. local time at the originating terminal on Sunday through Friday, excluding national holidays.

Night: Denotes 11:00 p.m. to 7:59 a.m. local time at the originating terminal on Sunday through Friday, all day Saturday, and Sunday 8:00 a.m. to 4:59 p.m.

Holidays: New Year's Day, President's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Holiday (2 days), Christmas Day. There are no customer service representatives available on these holidays. With the exception of the day after Thanksgiving, holiday calls are billed at "night" rates.

1.2 Description of Service

Carrier provides 24-hour intrastate commercial long distance telephone services as well as interstate commercial long distance service as an inter-exchange telecommunications carrier.

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SECTION 1 - RULES AND REGULATIONS (Cont'd)

1.3 Customer Application for Service

Businesses or residential households wishing to obtain service are required either to submit a written application for service on a form furnished by Carrier; or to authorize a designated representative of Carrier to submit such an application, provided that Carrier shall not process such applications until it has contacted the customer to confirm the information contained in the application. Carrier will review a customer's application for service promptly, including relevant credit information and notify the customer in writing after the review has been completed.

The application is a request for service and does not in itself bind the Carrier to service except under specific conditions (which must be agreed to in writing by an authorized agent of Carrier).

1.4 Contracts - Contractual Requirements

(None in effect.)

1.5 Establishment and Reestablishment of Credit

The Carrier reserves the right to examine the credit record of all applicants and customers. If service to a customer is terminated for non-payment, Carrier will reestablish service only upon customer payment of accrued charges and may require a security deposit to insure payment of bills.

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SECTION 1 - RULES AND REGULATIONS (Cont'd)

1.6 Timing of Calls

Timing of calls, for purposes of computing usage charges, begins when the call is answered at the called station.

1.7 Deposits

Carrier reserves the right to collect security deposits from its Kentucky customers. Deposits will be handled as prescribed by the Kentucky Public Service Commission. Interest will be paid at the rate prescribed by law.

1.8 Method of Servicing Notices

Any notice the Carrier may give to a customer will be by written notice mailed to customer's billing address or to such address as may subsequently be given by the customer to the Carrier.

Unless otherwise provided by these rules, any notice by a customer will be given to carrier by the customer's authorized representative at the Carrier's business office or by timely written notice mailed to the Carrier's business office.

Calls to the Carrier's business office are toll-free to Carrier's customers.

1.9 Rendering and Payment of Bills

- A. Customer is responsible for payment of all charges for services furnished to customer, including any applicable taxes.
- B. Billing periods are monthly. However, bills will not be mailed unless there is a five dollar charge (debit or credit).

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SECTION 1 - RULES AND REGULATIONS (Cont'd)

1.9 Rendering and Payment of Bills (Cont'd)

- C. Bills are due and payable upon receipt. A bill which has remained unpaid for a period of more than 30 calendar days shall be considered a delinquent bill and a late payment penalty will be applied to each delinquent monthly bill for service. When a penalty is assessed due to late payment, any payment received shall first be applied to the bill for services rendered. Additional penalty charges in subsequent bills shall not be assessed to unpaid penalty charges.
- D. In the event that legal action is instituted by Carrier to recover any sums then due and Carrier prevails, Carrier shall be entitled to recover in addition to such sums then due, its costs of collection, including reasonable attorneys' fees as determined by the court in which the action is taken.
- E. Bills may be paid by mail or in person at the business office of the Carrier. All bills for service are payable only in United States currency. Payment may be made by check or money order.

1.10 Disputed Bills

In the case of a billing dispute between the customer and the Carrier for service furnished to the customer, which cannot be settled with mutual satisfaction, the customer can take the following course of action within 30 days of the billing date:

- (1) First, the customer may request, and the Carrier will provide, an in-depth review of the disputed amount. (The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnect.)

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SECTION 1 - RULES AND REGULATIONS (Cont'd)

1.10 Disputed Bills (Cont'd)

- (2) Second, if there is still a disagreement about the disputed amount after the investigation and review by a manager of the Carrier, the customer may file an appropriate complaint with the Kentucky Public Service Commission.

The address of the Kentucky Public Service Commission is:

Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, Kentucky 40602-0615

502-564-3940 or, toll-free, 1-800-772-4636

1.11 Minimum Service Period

The minimum period of service is one month (30 days).

1.12 Discontinuance and Restoration of Service

Service continues to be provided until cancelled by the customer, in writing, or until cancelled by the Carrier as set forth below.

- (a) Cancellation by the customer

A customer may have his service cancelled upon written notice provided 30 days in advance of the desired cancellation date and in accordance with Rule 8. The Carrier will hold the customer responsible for payment of all bills for service furnished until the cancellation date specified by the customer or until 30 days after the written cancellation notice is received, whichever is later.

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SECTION 1 - RULES AND REGULATIONS (Cont'd)

1.12 Discontinuance and Restoration of Service (Cont'd)

(b) Cancellation by the Carrier

The Carrier may discontinue service or cancel an application for service without incurring any liability for any of the reasons set forth below.

For Nonpayment:

The Carrier, by written notice to the customer, may discontinue service or cancel an application for service when there is any sum owing to Carrier for service that is more than 30 days overdue. At least ten days' notice of proposed cancellation for nonpayment will be provided.

For Returned Checks:

Customers whose check is returned as uncollectible will be subject to discontinuance of service in the same manner as for non-payment of overdue charges. Customers will be subject to a charge of \$15.00 for each check returned as uncollectible.

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SECTION 1 - RULES AND REGULATIONS (Cont'd)

1.12 Discontinuance and Restoration of Service (Cont'd)

For Violation of Law or Other Legal Restriction:

The Carrier may discontinue service or cancel an application for service if the customer violates any law, rule or regulation of any governmental authority having jurisdiction over Carrier's service.

In Compliance with Governmental Requirement:

The Carrier may immediately discontinue service or cancel an application for service pursuant to a prohibition from furnishing service issued by a court or other governmental authority of competent jurisdiction.

For Furnishing False or Misleading Information or Exceeding Credit Limit:

The Carrier may immediately discontinue service or cancel an application for service if the customer has provided false or misleading information to the Carrier or if the customer's usage exceeds its authorized credit limit.

(c) Restoration of Service

If a customer's service has been terminated for nonpayment or as otherwise provided herein and the customer wishes it continued, service will be restored when all past due amounts are paid and customer provides adequate evidence of its ability to pay Carrier's charges in the future.

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SECTION 1 - RULES AND REGULATIONS (Cont'd)

1.13 Optional Rates and Information to be Provided to the Public

Carrier will advise its customer from time to time of new or optional intrastate service offerings which are available to them.

A copy of this tariff schedule and transmittal letters will be available for public inspection in the Carrier's business office during regular business hours.

1.14 Temporary Service

Temporary service or service to speculative projects will be provided if consistent with the best interest of the Carrier. Rates and conditions for such service will be those published in this tariff schedule.

1.15 Continuity of Service

In the event of foreknowledge of an interruption of service for a period exceeding 24 hours, the customers will be notified in writing, by mail, at least one week in advance.

1.16 Employee Service

Any employee of the Carrier in good standing for six months may receive any of the Carrier's services at the Carrier's cost of providing such services.

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SECTION 1 - RULES AND REGULATIONS (Cont'd)

1.17 Liability of Carrier

- A. The liability of the Carrier for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in the transmission occurring in the course of furnishing service, channels or other facilities and not caused by the negligence of the Customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in the transmission occur, or as otherwise determined in a court of law. For the purposes of computing such amount, a month is considered to have thirty (30) days.
- B. In no event will Carrier be responsible for consequential damages or lost profits suffered by the Customer on account of interrupted or unsatisfactory service unless Carrier is found to have been grossly negligent.
- C. The Carrier is not liable for any act or omission of any other company or companies furnishing a portion of the service. No agents or employees of other carriers shall be deemed to be agents or employees of the Carrier.
- D. The Carrier is not liable for any acts or claims made by independent authorized distributors unless they are expressly approved by an officer of the Carrier in writing or contained in a document provided by the Carrier to the distributor or client.

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SECTION 1 - RULES AND REGULATIONS (Cont'd)

1.17 Liability of Carrier (Cont'd)

E. The Carrier shall be indemnified and held harmless by the customer against:

- (1) Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information or other content transmitted over QCC Network facilities;**
- (2) Claims for patent infringement arising from combining or connecting the Carrier facilities with apparatus and systems of the customer; and**
- (3) All other claims arising out of any act or omission of the customer in connection with any service provided by the Carrier.**

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SECTION 2 - DESCRIPTION OF SERVICES

2.1 Categories of Service

Equal Access service is a message toll telecommunications service offered to residential and business telephone customers served by exchanges converted to equal access. Dedicated access service is offered to customers with substantial calling volumes. This service includes offerings for originating traffic and "800" offerings for traffic terminating at a customer's location.

In addition, Carrier offers a travel card service and directory assistance to its customers.

2.2 Subscriber Service Offerings

(a) Carrier Equal Access services are:

RA: Subscribers to this service, which is designed for residential customers, receive a basic MTS service.

EM, F1, F2, S1, F3: Subscribers to these services select Sprint as the underlying facilities-based long distance carrier to carry their traffic.

PM: Subscribers to this service subscribe to an interstate off-peak program and are also offered reduced intrastate rates.

EX, PX, WA, WX, C8, MF, 8F: Subscribers to this service receive an 800-type service and are billed for terminating minutes of use, but are not required to obtain a dedicated access facility. EX subscribers utilize the Sprint system for service. PX subscribers authorize QCC to select the carrier offering the greatest overall savings to the customer. WA and MF subscribers select Allnet as their underlying carrier. WX, C8, and 8F subscribers utilize the Witel system for service as their underlying facilities-based carrier.

EA, A0, A2, AF: Subscribers to these services utilize the AT&T system for service.

NF, CW, EF, LF, ISI D through G: Subscribers to these services utilize the Allnet system for service.

WF, ISI A through C: Subscribers to these services utilize the Witel system for service.

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SECTION 2 - DESCRIPTION OF SERVICES (Cont'd)

2.2 Subscriber Service Offerings (Cont.)

TM: Subscribers to this combined inbound and outbound service utilize the Wiltel system for service.

P1, P2, P3, P6, PE, E2, C1: Subscribers to these services authorize Carrier to select the long distance carrier that offers the greatest savings to the customer.

PW, PC, W2, W3, W4: Subscribers to these services subscribe to a QCC international product and are also offered reduced intrastate rates. PW subscribers authorize QCC to select the long distance carrier offering the greatest possible customer savings. PC and W3 subscribers utilize the Wiltel system for service. W2 subscribers utilize the Sprint system for service. W4 subscribers utilize the Allnet system for service.

DNS/SDN Passthrough: SDN is a custom designed private line telecommunications network that combines switched and private line service to meet the specific requirements of customers needing to communicate between geographic locations within the state. DNS is an outbound long distance service. ATT's tariffed rates for these services are passed through to the subscribers.

BA: Subscribers utilize ATT's SDN service.

BD: Subscribers utilize ATT's DNS service.

(b) Carrier's dedicated access services are:

DA, DS, V-: Subscribers to these services select the underlying long distance carrier to carry their traffic and are required to obtain a T-1 circuit or other dedicated access line ("DAL") from the local operating company. V- subscribers are billed based on term length.

DX, J-: Subscribers to this 800-type service have their traffic carried by a particular long distance company and must obtain a T-1 circuit or DAL. J-subscribers are billed based on term length.

T-, X-, Z-: Subscribers to these two-way services are billed based on term length. (They must obtain a T-1 circuit or DAL.)

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(c) Calling Card Services: Subscribers to this service initiate a call by dialing an authorized "800" number, dialing the called location, and then furnishing the subscriber's authorization code.

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SECTION 2 - DESCRIPTION OF SERVICES (Cont'd)

2.2 Subscriber Service Offerings (Cont'd)

- (d) Directory Assistance: This service is furnished by the facilities-based carrier and the charges are passed through by the Carrier to the subscriber.
- (e) Volume Discounts: Applicable to all of the foregoing services are listed in the rate schedules under the heading with the name of the service. For example, discounts available to EM subscribers are listed under the heading "EM" at the end of the rate schedules for Equal Access services.

2.3 Mileage Between Rate Centers

The mileage between rate centers is calculated based on V and H coordinates as obtained by references to AT&T Tariff FCC No. 10.

Method of Calculation

The airline mileage between two rate centers is calculated as follows:

$$\text{Mileage} = \sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

where V_1 and H_1 are the V and H coordinates of point 1 and V_2 H_2 are the coordinates of point 2.

The mileage is rounded up to an integer value to determine the airline mileage.

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SECTION 2 - DESCRIPTION OF SERVICES (Cont'd)

ACS/Q.biz

General Description

ACS/Q.biz is a service line consisting of switched outbound; switched inbound and card services. The services have flat rates. There is a minimum monthly usage commitment of \$25.00 for customers receiving service under the month to month plan. If the customer's invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. The short fall charge will be applied beginning with the customer's first full month's invoice. ACS/Q.biz is intended for the small business segment billing a total of \$50 to \$2,500 in telecommunications services monthly. This service works well with both single locations and multiple location businesses.

Billing/Rounding

Rates are quoted in full minutes. Call rounding is thirty (30) second initial and one (1) second incremental. Call duration is calculated on a per call basis rounding up to the full increment. Call rating is on a bulk basis (all call duration totaled and then rated). Total is rounded to the nearest full cent.

Rates

See Section 3 of this tariff for intrastate rates.

WorldCard

The WorldCard is billed in initial thirty (30) seconds and in one (1) second additional increments. The WorldCard rates can be found in Section 3.

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OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY PHOENIX NETWORK, INC.

SECTION 2 - DESCRIPTION OF SERVICES (Cont'd)

ACS/Q.biz (Cont'd)

Terms

ACS/Q.biz is available under a month to month plan.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC Network services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC Network service, applies for the use of the instrument used to access QCC Network service and is unrelated to the QCC Network service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

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SECTION 2 - DESCRIPTION OF SERVICES (Cont'd)

ACS/Q.guaranteed

General Description

ACS/Q.guaranteed is a voice and data service offering flat rates based on a month to month plan. ACS/Q.guaranteed is designed for new businesses with a monthly revenue between \$100 to \$100,000.

Billing and Rounding

Rates are quoted in full minutes. Call rounding is six (6) second initial and one (1) second incremental.

Rates

See Section 3 of this tariff for intrastate rates.

Guarantees

ACS/Q.guaranteed Customers are eligible to receive the following guarantees:

Rate Guarantee

QCC Network, Inc. guarantees that if tariffed usage rates increase or tariffed discounts decrease beyond the tariff in effect at the time the Customer begins a plan, these usage rate increases or discount decreases will not be passed on to the Customer during the length of the Customer's plan. This guarantee does not apply to rate modifications instituted by QCC Network, Inc. in response to the actions of any regulatory agency, legislative body or court of competent jurisdiction.

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SECTION 2 - DESCRIPTION OF SERVICES (Cont'd)

ACS/Q.guaranteed (Continued)

Customer Satisfaction Guarantee

- a. After installation of your QCC Network, Inc. service, if you are dissatisfied with QCC Network, Inc. service for quality or service reasons and decide that you wish to cancel your service, QCC Network, Inc. will reimburse you for applicable installation costs associated with switching you back to your previous long distance carrier.
- b. QCC Network, Inc. will credit customers utilizing switched access services an amount equal to any Primary interexchange Carrier (PIC) change charge actually incurred up to a maximum of \$10.00 per line. QCC Network, Inc. will credit customers utilizing dedicated access services an amount equal to the applicable installation charges actually incurred by the customer up to a maximum of \$200 per DS-0 line, limit 100 DSOs. In order to qualify for this promotion, customer must submit invoices documenting the installation charges for which it seeks a credit.
- c. In order to qualify for this guarantee, the customer must notify QCC Network, Inc. in writing of its intent to cancel its QCC Network, Inc. service thirty (30) days prior to the requested termination date. Written notification must be sent to:

Phoenix Network, Inc.
% Qwest
555 17th Street
Denver, CO 80202

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SECTION 2 - DESCRIPTION OF SERVICES (Cont'd)

ACS/Q.guaranteed (Continued)

Toll Free Service Assurance Guarantee

If a Toll-Free line provided by QCC Network, Inc. to the Customer is subject to a "Service Disruption", QCC Network, Inc. will, within 15 minutes of the exact time of completion of the Confirmation Process, reroute traffic from the Affected Toll-Free Line to any working number: (i) terminating in forty-eight (48) contiguous United States "Domestic U.S."); and, (ii) which is provided by QCC Network, Inc. to the Customer. If QCC Network, Inc. fails to reroute such traffic within fifteen (15) minutes after completion of the Confirmation Process ("Toll-Free Line Outage"), QCC Network, Inc. will credit to the Customer's account an amount equivalent to the lesser of: (i) one hundred percent (100%) of the usage for the Affected Toll-Free Line for the entire month in which the Toll-Free Line Outage occurred; or, (ii) one hundred ten percent (110%) of the usage for the Affected Toll-Free Line in the month prior to the month in which the Toll-Free Line Outage occurs.

- a. "Service Disruption" is defined as a degradation in the performance of a toll-free line provided by QCC Network, Inc. to the Customer ("Affected Toll-Free Line") which completely disallows QCC Network, Inc. from terminating calls to such Affected Toll-Free Line.
- b. The "Confirmation Process" is defined as (i) the Customer's telephonic notification to a QCC Network, Inc. Customer Service Representative of a Service Disruption and the furnishing by the Customer of certain information (including the Customer's name and address, the Customer's QCC Network, Inc. account number and the Affected Toll-Free Line, the service subscribed to by the Customer and the approximate time the Service Disruption began; and, (iii) acknowledgment from such QCC Network, Inc. Customer Service Representative that traffic to the Affected Toll-Free Line will, in accordance with the terms of this guarantee, be rerouted within 15 minutes of the conclusion of the Customer's telephone call to QCC Network, Inc.

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SECTION 2 - DESCRIPTION OF SERVICES (Cont'd)

ACS/Q.guaranteed (Continued)

Toll Free Service Assurance Guarantee (Continued)

- c. The credit will be applied within sixty (60) days of the Service Disruption. The credit will be calculated based on all calls to the Affected Toll-Free Line(s) and applied to the Customer's interstate usage.
- d. QCC Network, Inc. is guaranteeing only that calls will be rerouted within 15 minutes upon completion of the Confirmation Process, not that service will be restored to the main location in that timeframe. QCC Network, Inc.'s only obligation under this Guarantee is to issue the appropriate credit as described above.
- e. A maximum of five (5) affected toll free numbers per Customer, per occurrence will be covered under this Guarantee.
- f. The customer is required to designate and provide to QCC Network, Inc. a working telephone number with enough capacity to handle the rerouted traffic. QCC Network, Inc. will not be responsible or liable for uncompleted calls due to problems with the working telephone number or insufficient capacity or number of lines at the working telephone number designated by the Customer.
- g. The Toll-Free Service Assurance Guarantee shall not apply for the following:
 - 1) a Service Disruption is caused by the negligence, errors, or omission of the affected Customer or others authorized by the Customer to use the Customer's service;
 - 2) a Service Disruption is caused due to the failure or malfunction of any power, equipment, service, or systems not provided directly by QCC Network, Inc.;

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SECTION 2 - DESCRIPTION OF SERVICES (Cont'd)

ACS/Q.guaranteed (Continued)

Toll Free Service Assurance Guarantee (Continued)

- 3) a Service Disruption occurs during any period in which QCC Network, Inc. or its agents are not afforded access to the premises where access lines associated with the Affected Toll-Free Line is terminated; provided, however, that such access is needed to prevent Service Disruption;
- 4) a Service Disruption occurs during any period when the Customer has released the service to QCC Network, Inc. for maintenance or rearrangement purposes, or for the installation or de-installation of a Customer order;
- 5) a Service Disruption occurs during a period when the Customer elects not to release the service(s) for testing and/or repair and continues to use it on an impaired basis;
- 6) a Service Disruption occurs due to network busy conditions;
- 7) a Service Disruption non immediately/promptly reported to QCC Network, Inc.;
- 8) a Service Disruption is caused by the failure of an underling local exchange carrier or third party carrier of local, switched and/or dedicated service that QCC Network, Inc. relies on to provide service to the Customer;
- 9) a Service Disruption is caused by the failure of the National SMS 800 database and/or system;
- 10) QCC Network, Inc. is not the Responsible Organization ("Resp Org") for the Affected Toll-Free Line;

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SECTION 2 - DESCRIPTION OF SERVICES (Cont'd)

ACS/Q.guaranteed (Continued)

Toll Free Service Assurance Guarantee (Continued)

- 11) The on-line portion in a multi-carrier situation;
- 12) The Customer is utilizing QCC Network, Inc.'s Toll-Free Verified and Non-verified PAC, GeoRouting, or Menu Routing services;
- 13) a Service Disruption caused by the Customer's use of QCC Network, Inc. services in any unauthorized or unlawful manner; and/or,
- 14) a Service Disruption is caused by or resulting from a force majeure event beyond the reasonable control of QCC Network, Inc. including, but not limited to, an act of God, government regulations, or national emergency.

The following two performance guarantees are available to all Customers:

Network/Service Availability Guarantee

QCC Network, Inc. guarantees for all Basic Digital Service, Extended Digital Service, Terrestrial Digital Service, and High Speed Digital Service circuits that it will provide an average of 99.9% Customer network availability and 99.85% end-to-end availability (when access is ordered by QCC Network, Inc. on behalf of the Customer) per month for all ACS/Q.guaranteed Customers or the Customer is entitled to receive a credit equal to 10% of the Customer's network port and PVC/CIR monthly recurring charges for that month. This credit will be applied on the Customer's subsequent month's invoice and shall be in lieu of any service interruption or outage credit(s) that Customer might have been entitled to receive as set forth in this tariff. This credit is applicable on a per account basis per month and is based on the average availability across all of Customer's circuits throughout the given month. This guarantee shall not apply to QCC Network, Inc. @ccess Service or QCC Network, Inc. Private Line Service.

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SECTION 2 - DESCRIPTION OF SERVICES (Cont'd)

ACS/Q.guaranteed (Continued)

Network/Service Availability Guarantee (Continued)

Network availability is measured as the total number of minutes in a calendar month during which private line circuits are available to exchange data between two network end points, divided by the total number of minutes in a calendar month. For the purposes of this guarantee, a lapse in network availability is calculated commencing with the date on which the Customer informs QCC Network, Inc. of service non-availability and ends on the date of service restoration. For purposes of this measurement, the private line circuit will be measured from Point of Presence to Point of Presence and will not include customer premise equipment or local access facilities.

No credit allowances will be made for:

1. Circuits provisioned within the last 30 days.
2. Interruptions caused by the negligence of the Customer or others authorized by the customer to use the customer's service.
3. Interruptions due to failure of power, equipment, service, or systems not provided by QCC Network, Inc.
4. Interruptions during any period in which QCC Network, Inc. or its agents are not afforded access to the premises where the access lines associated with the Customer's service are terminated. Interruptions during any period when the Customer or user has released service to QCC Network, Inc. for maintenance or rearrangement purpose, or for the installation of a Customer service order.

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SECTION 2 - DESCRIPTION OF SERVICES (Cont'd)

ACS/Q.guaranteed (Continued)

Network/Service Availability Guarantee (Continued)

5. Interruptions during any period when the Customer elects not to release the service(s) for testing and/or repair and continues to use it on an impaired basis.
6. Force majeure events beyond the reasonable control of QCC Network, Inc. including, but not limited to, acts of God, government regulation, national emergency, failure of power, system failure, or service not supplied by QCC Network, Inc. or the access provider.
7. Labor Strikes.

End-to-end availability is measured as the total number of minutes in a calendar month during which private line circuits are available to exchange data between two network end points, divided by the total number of minutes in a calendar month. For the purposes of this guarantee, a lapse in network availability is calculated commencing with the date on which the Customer informs LCI of service non-availability and ends on the date of service restoration. For purposes of this measure, the private line circuit will be measured from demarcation point to demarcation point, and will not include customer premise equipment.

Calculation: Monthly Network Availability Time (%) - 1- [Total minutes of network non-availability per month / (Total number of private line circuits x days in month x 24 hours x 60 minutes)].

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SECTION 2 - DESCRIPTION OF SERVICES (Cont'd)

ACS/Q.guaranteed (Continued)

Network Transit Delay Guarantee

QCC Network, Inc. guarantees to achieve a one-way Network Transit Delay within the Continental United State for 100 byte frames at 35 milliseconds or less, 500 byte frames at 95 milliseconds or less, and 1,600 byte frames at 250 milliseconds or less (including protocol overhead). Network Transit Delay (Latency) measures only delay on the QCC Network, Inc. network, external factors which may cause delay (e.g., access serialization, access link congestion) are excluded from the measurement. If QCC Network, Inc. does not meet this guarantee, the Customer is entitled to a credit equal to 10% of the Customer's network port and PVC/CIR monthly recurring charges for that month.

Definition: Network Transit Delay (Latency) measures one-way delay between the origination and destination infrastructure ports. It is defined as the period of time commencing with transmission of the last bit of a packet from the origination infrastructure.

Exclusions: Network Transit Delay (Latency) measurements shall not include periods of non-availability resulting in whole or in part from one or more of the following causes:

1. Any act or omission causing interruptions by negligence on the part of the customer, its contractors, any local access provider, or any other entity over which the customer exercises control or has the right to exercise control.
2. Interruptions during any period in which QCC Network, Inc. or its agents are not afforded access to the premises where the access lines associated with the Customer's service are terminated.

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SECTION 2 - DESCRIPTION OF SERVICES (Cont'd)

ACS/Q.guaranteed (Continued)

Network Transit Delay Guarantee (Continued)

3. Interruptions during any period when the Customer elects not to release the service(s) for testing and/or repair and continues to use it on an impaired basis.
4. Any circuits provisioned within the last 30 days.
5. Scheduled maintenance interruptions and outages.
6. Labor strikes.
7. Force majeure events beyond the reasonable control of QCC Network, Inc. including, but not limited to, acts of God, government regulation, national emergency, failure of power, system failure, or service not supplied by QCC Network, Inc. or the access provider.
8. During periods in which a major network component (e.g., backbone link or gateway switch) is not functioning and the network is in an emergency reroute configuration.
9. Interruptions due to failure of power, equipment, service, or systems not provided by QCC Network, Inc..

Credit Limitation: If the Customer experiences network or service performance for QCC Network, Inc. FramePlus Frame Relay at levels below those stated herein for two or more elements (Network Availability, Frame Delivery, and Network Transit Delay) in the same month, the Customer is entitled to receive credits pursuant to one of the applicable credit sections only. In addition, QCC Network, Inc. will not issue credits pursuant to the Service Level Guarantee for more than six months in any twelve month period.

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SECTION 2 - DESCRIPTION OF SERVICES (Cont'd)

ACS/Q.guaranteed (Continued)

Network Transit Delay Guarantee (Continued)

Availability: Tariffed QCC Network, Inc. FramePlus Frame Relay service elements may not be available at or between all service points.

Enhanced Toll Free Features

ACS/Q.guaranteed offers Enhanced Toll Free Features for all ACS/Q.guaranteed Customers. See Section 4 of this tariff for rates.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC Network services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC Network service, applies for the use of the instrument used to access QCC Network service and is unrelated to the QCC Network service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

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SECTION 3 - RATES AND CHARGES

3.1 Equal Access Services Intrastate Rates - Per Minute of Use

<u>RA</u>			
<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
0-END	.2095	.2095	.2095

RA customers are billed in six second increments (30 second minimum).

<u>AO</u>			
<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
0-END	.1960	.1755	.1755

<u>EA</u>			
<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>N/WE</u>
0-End	.1960	.1755	.1755

EA and AO customers incur a \$5 monthly service charge. Customers are billed in six second increments (30 second minimum).

<u>EM</u>			
<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>N/WE</u>
0-End	.2305	.2305	.2305

EM customers are billed in six-second increments.

<u>AF</u>			
<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>N/WE</u>
0-End	.1745	.1745	.1745

AF customers are billed in six-second increments (18 second minimum).

<u>C8,WF,8F,TM</u>			
<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night/WE</u>
0-End	.1985	.1985	.1985

8F customers are required to bill a minimum of \$25 usage per month. C8, WF, 8F, & TM customers are billed in six second increments (18 second minimum).

<u>EF</u>			
<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>N/WE</u>
0-End	.1690	.1690	.1690

EF customers are billed in six-second increments (30 second minimum).

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INTRASTATE TELECOMMUNICATIONS SERVICES
OBsolete PRODUCTS AND SERVICES FORMERLY OFFERED BY PHOENIX NETWORK, INC.

SECTION 3 - RATES AND CHARGES (Cont'd)

3.1 Equal Access Services Intrastate Rates - Per Minute of Use (Cont'd)

EX

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>N/WE</u>
0-292	.2390	.1970	.1587
293-430	.2473	.2038	.1640
431-925	.2515	.2070	.1668
926-End	.2595	.2137	.1720

EX customers with monthly bills under \$500 are charged an \$18 monthly service charge.
EX customers are billed in six second increments.

PX

0-End	.1985	.1985	.1985
-------	-------	-------	-------

PX customers are charged a \$5 monthly service charge and are required to bill a minimum of \$25 usage per month. PX customers are billed in six second increments.

A2

0-End	.1865	.1530	.1530
-------	-------	-------	-------

A2 customers are billed in six second increments (30 second minimum).

F1

0-End	.2000	.2000	.2000
-------	-------	-------	-------

F1 customers are billed in full minute increments.

F2, F3

0-End	.2305	.2305	.2305
-------	-------	-------	-------

F2 customers incur a \$15 monthly service charge. Customers are billed in six second increments.

WX

0-End	.1985	.1985	.1985
-------	-------	-------	-------

WX customers are charged a \$5 per month service charge and are also required to bill \$25 minimum usage per month. Customers are billed in six second increments.

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SECTION 3 - RATES AND CHARGES (Cont'd)

3.1 Equal Access Services Intrastate Rates - Per Minute of Use (Cont'd)

P1, P2, P6, PE

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>N/WE</u>
0-End	.1495	.1495	.1495

P1, P2, and PE customers incur a \$15 monthly service charge -- waived for first month. Customers are billed in six second increments (30 second minimum).

P3

0-End	.1395	.1395	.1395
-------	-------	-------	-------

P3 customers incur a \$15 monthly service charge. Customers are billed in six second increments (30 second minimum).

PW, PC, E2, PM

0-End	.1985	.1985	.1985
-------	-------	-------	-------

PW, PC, PM and E2 customers incur a \$15 monthly service charge. PC and PM customers are billed in six second increments. PW and E2 customers are billed in six second increments (30 second minimum).

S1

0-End	.2518	.2518	.2518
-------	-------	-------	-------

S1 customers are billed in six second increments.

W2

0-End	.2035	.2035	.2035
-------	-------	-------	-------

W2 customers incur a \$15 monthly service charge. W2 customers are billed in six second increments.

W3

0-End	.1985	.1985	.1985
-------	-------	-------	-------

W3 customers incur a \$15 monthly service charge. W3 customers are billed in six second increments.

W4, WA

0-End	.1695	.1695	.1695
-------	-------	-------	-------

W4 customers are billed a \$15 monthly service charge. WA customers are billed a \$5 monthly service charge and are required to bill a minimum of \$25 usage per month. W4 and WA customers are billed in 6 second increments (30 second minimum).

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INTRASTATE TELECOMMUNICATIONS SERVICES
OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY PHOENIX NETWORK, INC.

SECTION 3 - RATES AND CHARGES (Cont'd)

3.1 Equal Access Services Intrastate Rates - Per Minute of Use (Cont'd)

NF

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night/WE</u>
0-End	.1350	.1350	.1350

NF customers are billed in six second increments (30 second minimum).

C1

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night/WE</u>
0-End	.1595	.1595	.1595

C1 customers are billed in six second increments (18 second minimum).

CW

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night/WE</u>
0-End	.1850	.1850	.1850

CW customers are billed in six second increments (30 second minimum).

MF

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night/WE</u>
0-End	.1650	.1650	.1650

MF customers are billed in six second increments (30 second minimum). MF customers are required to bill a minimum of \$25 usage per month.

LF & ISI E

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night/WE</u>
0-End	.1550	.1550	.1550

LF & ISI E customers are billed in six second increments (30 second minimum).

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SECTION 3 - RATES AND CHARGES (Cont'd)

3.1 Equal Access Services Intrastate Rates - Per Minute of Use (Cont'd)

ISI A through C

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night/WE</u>
0-End	.2050	.2050	.2050

ISI A through C customers are billed in six second increments (18 second minimum).

ISI D

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night/WE</u>
0-End	.1650	.1650	.1650

ISI D customers are billed in six second increments (30 second minimum).

ISI F

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night/WE</u>
0-End	.1495	.1495	.1495

ISI F customers are billed in six second increments (30 second minimum).

ISI G

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night/WE</u>
0-End	.1690	.1690	.1690

ISI G customers are billed in six second increments (30 second minimum).

BA

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night/WE</u>
0-End	.1746	.1557	.1557

BA customers are billed in six second increments (18 second minimum).

BD

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night/WE</u>
0-End	.1728	.1620	.1620

BD customers are billed in six second increments (18 second minimum).

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SECTION 3 - RATES AND CHARGES (Cont'd)

3.1 Equal Access Services Intrastate Rates - Per Minute of Use (Cont'd)

Discounts

EM

First \$200/Mo.	0%
\$200 to \$2,000/Mo.	8%
Over \$2,000/Mo.	18%

EX

First \$50/Mo.	15%
\$50 - \$350/Mo.	20%
\$350 - \$1350/Mo.	25%
Over \$1350/Mo.	30%

AF, LF, WF, MF, 8F, EF, NF

First \$250	0%
\$251-\$500	3%
\$501-\$1,000	5%
\$1,001-\$2,500	7%
\$2,501-\$5,000	10%
Over \$5,000	12%

TM Accounts that sign a 2-year price guarantee agreement will receive a 4% volume discount that is applicable to their total (interstate, intrastate, and international) usage. Outbound and inbound accounts will be discounted separately. Accounts that sign a 1-year price guarantee agreement will be guaranteed current prices for one year.

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SECTION 3 - RATES AND CHARGES (Cont'd)

3.1 Equal Access Services Intrastate Rates (Cont'd)

<u>A2</u>	<u>Day</u>	<u>Evening</u>	<u>N/WE</u>
First \$200/Mo.	0%	0%	0%
From \$200 to \$2,000	8%	4%	2%
Over \$2,000	20%	10%	5%

Four free months over the course of 2 years -- applied as a credit on the customer's bill in month 6, 12, 18, and 24. Free month is equal to average usage of the previous 5 paid months for this service. In addition, customers responding to QCC's confirmation letter within 2 weeks receive 60 free minutes of long distance service.

PM Subscribers to this service billing more than \$1,000 per month receive one free month of outbound usage after 12 paid months. Free month is equal to the average of the last 12 paid months for this service and will be in the form of a non-refundable credit on customer's invoice.

<u>S1</u>	First \$200/month	0%
	\$200 to \$2,000	10%
	over \$2,000/month	20%

Subscribers to this service who pay their monthly charges on a timely basis for eleven consecutive months receive in their bill on the succeeding month a credit for the domestic usage billed for this service, or the average domestic usage billed over the tenth, eleventh and twelfth months for this service, to a maximum of \$2,000.

F3, P6 One free month of outbound usage after 12 paid months. Free month is equal to average of last 12 months usage for these services and will be in the form of a non refundable credit on customer's invoice. In addition, customers responding to QCC's confirmation letter within 2 weeks receive 60 free minutes of long distance service.

PX, WX, WA All new PX and WA subscribers, and WX subscribers billing over \$1,000 usage per month, receive one free month of inbound usage after 12 paid months. This limited time promotion will continue through the end of 1994. As of August 20, 1995, new WX subscribers billing over \$2,500 usage per month, will receive one free month of inbound usage after 12 paid months. Free month is equal to the average of the last 12 months usage and will be in the form of a non-refundable credit on customer's invoice.

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OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY PHOENIX NETWORK, INC.

SECTION 3 - RATES AND CHARGES (Cont'd)

3.1 Equal Access Services Intrastate Rates (Cont'd)

PE, E2

One free month of outbound usage after 12 paid months, available for accounts billing more than \$2500 per month. Free month is equal to average of last 12 months usage for these services and will be in the form of a non-refundable credit on customer's invoice.

3.2 Dedicated Access Services Intrastate Rates - Per Minute of Use

	MILEAGE	DAY	EVENING	N/WE
<u>DA</u>	0-55	.1220	.0860	.0780
	56-292	.1440	.1000	.0900
	293-430	.1560	.1100	.0970
	431-925	.1710	.1190	.1070
<u>DS</u>	0-55	.0990	.0735	.0655
	56-292	.1090	.0890	.0755
	293-430	.1290	.0935	.0790
	431-925	.1390	.1035	.0855
<u>DX</u>	0-292	.1532	.1252	.1043
	293-430	.1615	.1318	.1100
	431-925	.1658	.1355	.1128

DA, DS, and DX customers are billed in six second increments.

<u>T-</u>	0-End	.1315	.1315	.1315
<u>X-</u>	0-End	.0925	.0925	.0925
<u>V-</u>	0-End	.1470	.1470	.1470
<u>J-</u>	0-End	.2175	.2175	.2175
<u>Z-</u>	0-End	.1180	.1180	.1180

T-, X-, J-, V- and Z- customers are billed in six second increments.

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OBsolete PRODUCTS AND SERVICES FORMERLY OFFERED BY PHOENIX NETWORK, INC.

SECTION 3 - RATES AND CHARGES (Cont'd)

3.2 Dedicated Access Services Intrastate Rates - Per Minute of Use (Cont'd)

Volume Discounts

<u>DA</u>	First \$7,500/Mo.	5%
	over \$7,500	10%
<u>DX</u>	\$0 to \$10,000/Mo.	15%
	\$10,000 to \$30,000	25%
	over \$30,000	30%

T-, X-, V-, J-, Z- (Discount depends on term length)

	Term Length		
	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year.</u>
\$0 - 4,000	6%	7%	8%
\$4,000 - 7,000	6%	7%	8%
\$7,000 - 10,000	6%	7%	8%
\$10,000 +	6%	7%	8%

(Volume discounts apply to the total usage, inbound and outbound.)

3.3 Calling Card Services

Travel Card Service

Flat rate of \$0.22 per minute.

1. \$0.80 surcharge per call
2. One minute billing increments

Choice & World Card Service

Flat rate of \$0.27 per minute.

1. Six second billing increments (60 second minimum).

ISI Card Service

Flat rate of \$0.23 per minute

1. Six second billing increments (60 second minimum)

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3.4 Directory Assistance:

1. \$.65 per call

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SECTION 3 - RATES AND CHARGES (Cont'd)

3.5 Minimum charges

There is no minimum charge.

3.6 Delayed Payment Charge

(a) Bills are due and payable upon receipt. A bill which has remained unpaid for a period of more than 30 calendar days shall be considered a delinquent bill and a late payment penalty will be applied to each delinquent monthly bill for service. When a penalty is assessed due to late payment, any payment received shall first be applied to the bill for services rendered. Additional penalty charges in subsequent bills shall not be assessed to unpaid penalty charges.

(b) In the event that legal action is instituted by Carrier to recover any sums then due and Carrier prevails, Carrier shall be entitled to recover, in addition to such sums then due, its costs of collection, including reasonable attorneys' fees as determined by the court in which the action is taken .

3.7 Terms

Minimum service period of service is one month (30 days).

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SECTION 3 - RATES AND CHARGES (Cont'd)

ACS/Q.biz

Per Minute Rates:
Switched Outbound and Inbound Usage Rates

<u>All time periods</u>	<u>Monthly</u>
InterLATA	\$0.110
IntraLATA	\$0.110

<u>WorldCard</u>	
All time periods	\$0.30
Surcharge, per call	\$0.00
Operator Surcharge, per call*	\$2.25

<u>Payphone Use Charge</u>	\$0.30
----------------------------	--------

<u>Inbound 800 Numbers</u>	
First toll free number	\$0.00
Each add'l toll free number (four up to a maximum of seven)	\$5.00

* An "Operator Surcharge" applies when the caller: (1) enters nothing, defaults to an operator and requests the QCC Network, Inc. operator to complete the call; or, (2) has the ability to complete the dialed digits of their call, but chooses to dial the appropriate operator code only (e.g., 0-, 00, 10432), and requests the QCC Network, Inc. operator to complete the call. This surcharge will be in lieu of the existing per call surcharge.

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SECTION 3 - RATES AND CHARGES (Cont'd)

ACS/Q.guaranteed

Per Minute Rates:

<u>Dedicated</u>	<u>Monthly</u>
InterLATA	\$0.080
IntraLATA	\$0.080

ACS/Q.guaranteed - Enhanced Toll Free Features

1. Basic Features - Standard: Available to month-to-month customers:

<u>Feature</u>	<u>Monthly Charge</u>	<u>Non-Recurring and Change Charge</u>
Extended Call Coverage	\$ 0.00	\$ 0.00
International Toll Free Service	\$ 0.00	\$ 0.00
Two-way DALs	\$ 0.00	\$ 0.00
Industry Toll Free Directory Assistance (per 800 number)	\$25.00	\$ 25.00
Industry Toll Free Directory Assistance Expedite (per toll free number)	\$ 0.00	\$ 35.00
Project Accounting Codes (per blocks of 100/ both verified and non-verified, switched and dedicated)	\$15.00	\$ 15.00
Tailored Call Coverage (per 800 number)	\$ 0.00	\$ 50.00
Day of Year (Holiday) Routing (per 800 number)	\$ 0.00	\$ 50.00
Time of Day Routing (per 800 number)	\$50.00	\$ 50.00
Day of Week Routing (per 800 number)	\$50.00	\$ 50.00
Percent Allocation Routing (per 800 number)	\$50.00	\$ 50.00
Alternate Call Routing (per 800 number)	\$50.00	\$ 50.00
Geo Routing (per 800 number) (\$0.0005 per MOU)	\$50.00	\$ 50.00
Direct Termination Overflow (per trunk group)	\$50.00	\$ 50.00
Real Time ANI (per trunk group)	\$ 0.00	\$350.00
DNIS (per trunk group)	\$ 0.00	\$350.00
Menu Routing - Per Call Surcharge	\$0.05/call	
Quota Call Allocation	\$50.00	\$ 50.00

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SECTION 3 - RATES AND CHARGES (Cont'd)

ACS/Q.guaranteed (Continued)

2. Toll Free Feature Package 'A':

a. Package includes the following features:

Time of Day Routing
Day of Week Routing
Day of Year (Holiday) Routing
Percentage Allocation Routing
Industry Toll Free Directory Assistance

b. Package Rates (for all features listed in Package 'A'):

Monthly Charge	\$100.00
Non-Recurring Charge	\$140.00

3. The first toll free number is free, each additional toll free number is \$5.00 per month, per toll free number.

Payphone Use Charge \$0.30

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